



Mediation Certification Programme BASIC

Day 1, SATURDAY, 16 September.

9.00 – 9.30	Opening and introduction
9.30 – 11.30	Mediation – What is that?
11.30 – 12.00	Coffee break
12.00 – 14.00	Mediation Structure, Basic Concepts and Settlement drafting
14.00 – 15.30	Lunch time
15.30 – 16.30	Mediation - Is there one method of doing that?
16.30 – 17.00	Coffee break
17.00 – 19.00	Mediator's Opening Statement

Day 2, SUNDAY, 17 September.

9.00 – 11.00	Workshops – Presentation of participants opening statements (working in groups)
11.00 – 11.30	Coffee break
11.30 – 13.30	Anthropology of Conflict/Theory of Conflict
13.30 – 15.00	Lunch break
15.00 – 16.45	Mediation Styles
16.45 – 17.15	Coffee break
17.15 – 19.00	Positions/Interests/Needs and Active Listening Skills

Day 3, MONDAY, 18 September.

9.00 – 10.30	Caucuses, part I
10.30 – 11.00	Coffee break
11.00 – 12.00	Caucuses, part II
12.00 – 13.30	Lunch break
13.30 – 16.00	Conference: Negotiation Techniques and Mediator Response/ Harvard Negotiation Principles, part I
16.00 – 16.30	Coffee break
16.30 – 19.00	Conference: Negotiation Techniques and Mediator Response/ Harvard Negotiation Principles, part II



Day 4, TUESDAY, 19 September.

9.00 – 11.00	Deadlock/Closing the Gap
11.00 – 11.15	Coffee break
11.15 – 12.15	Mock Mediation (session 1)
12.15 – 12.30	Individual feedback
12.30 – 13.30	Mock Mediation (session 2)
13.30 – 13.45	Individual feedback
13.45 – 15.00	Lunch break
15.00 – 16.00	Mock Mediation (session 3)
16.00 – 16.15	Individual feedback
16.15 – 17.15	Mock Mediation (session 4)
17.15 – 17.30	Individual feedback
17.30 – 18.00	Coffee break
18.00 – 19.00	Mock Mediation (session 5)
19.00 – 19.15	Individual feedback

Day 5, WEDNESDAY, 20 September.

9.00 – 10.00	Mock Mediation (session 6)
10.00 – 10.15	Individual feedback
10.15 – 11.15	Mock Mediation (session 7)
11.15 – 11.30	Individual feedback
11.30 – 12.00	Coffee break
12.00 – 13.00	Mock Mediation (session 8)
13.00 – 13.15	Individual feedback
13.15 – 14.15	Mock Mediation (session 9)
14.15 – 14.30	Individual feedback
14.30 – 15.30	Lunch break
15.30 – 16.00	“Please don’t be afraid of (...)”
16.00 – 17.00	Panel discussion and Q&A
20.00	Closing Ceremony.